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McGraw Communications

For real estate, it's location, location, location. For telecommunications, it's service, service, service. I've been a client of McGraw Communications and Business Communications Management for four years and service is what I get.

I was first introduced to the company while preparing to purchase a new telephone system for our law firm. John Cunningham's expertise and contacts in the industry made the process a great success. The system we have in place today is seamless. Since then, we use McGraw Communications for long distance as well as local service, calling cards, and conference calling. Compared to our former carrier, our costs have been cut dramatically.

The convenience of having all of these services under one roof with a Service Department that picks up a phone is priceless. Our Account Representative is very helpful and has a great attitude. The Customer Service Department has been there for emergencies days, nights and weekends, including the Saturday night I was on line for a movie and learned that the office phones had a problem. Before buying the tickets I got in touch with Customer Service who had the problem fixed before I sat down for the show with my popcorn.

They take their work seriously and for me that makes all the difference.

Helen Kelly, Administrator
Satterlee, Stephens, Burke & Burke LLP