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May 15, 2006

Mr. Juan Rodriguez  
Business Communications Management  
228 East 45<sup>th</sup> Street  
New York, N.Y. 10017

Dear Juan:

I wanted to take this opportunity to thank you and your staff at BCM for their efforts during our recent telephone service migration, which included you coming out here and performing an inventory of our lines and receiving a credit from our previous phone carrier.

The scheduling, migration and ongoing communication by you and your staff during the project kept our need to track the details to a minimum, allowing us to do our jobs while you did yours in the background.

As we continue to grow, I'm sure there will be other work we will do together in the future.  
Thanks again.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Hughes, Jr.", written over a horizontal line.

Robert L. Hughes, Jr.  
President