



July 15, 2010

Dear Valued Savvis Customer,

In an effort to more efficiently meet your business needs and improve your overall customer experience, Savvis is augmenting our account management capabilities by enlisting Business Communications Management (BCM), Inc. to assist in the management of your account. BCM will serve as a virtual extension of the Savvis account management organization, and will provide a seamless augmentation of our capabilities to enhance and improve our support of your service needs.

Savvis has a long standing, multi-year relationship with BCM. BCM will provide you with personalized attention and assess both your current and future network infrastructure needs to help you better deal with new high bandwidth applications, customization, compliance demands, security threats and most importantly, rising costs. Together Savvis and BCM share a mutual commitment to not only meet but exceed your expectations.

Your business is, and will continue to be, very important to Savvis, and I want to stress that we are making this change to better serve you both today and in the future. A member of BCM's Account Team will be contacting you in the coming days. In the interim, should you have any questions or concerns regarding BCM's management of your account, please feel free to contact me at d.brouwer@savvis.net.

Sincerely,

A handwritten signature in black ink that reads "Dennis L. Brouwer".

Dennis Brouwer

Vice President and General Manager

Global Network Solutions

Savvis, Inc.

d.brouwer@savvis.net